



**BIDS AND AWARDS COMMITTEE**

**Bidding of Procurement of OWWA Customer Interaction Management Solution**

**SUPPLEMENTAL BID BULLETIN NO. 02**

17 April 2024

This Supplemental Bid Bulletin No. 02 is issued to address the issues and concerns in the Bidding Documents. This shall form an integral part of the Bid Documents:

**Section II. Instructions to Bidders**

1. Scope of Bid

<b>From</b>	<b>To</b>
The Procuring Entity, OWWA wishes to receive Bids for the Bidding of Procurement of OWWA Customer Interaction Management Solution with identification number <b>PB-04-2024</b> .	The Procuring Entity, OWWA wishes to receive Bids for the Bidding of Procurement of OWWA Customer Interaction Management Solution with identification number <b>PB-03-2024</b> .

**Section III. Bid Data Sheet**

Amended Bid Data Sheet (please see attached)

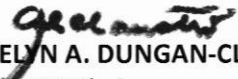
**Section VI. Schedule of Requirements**

Amended Schedule of Requirements (please see attached)

**Section VII. Technical Specifications**

Amended Technical Specifications (please see attached)

For guidance and information of all concerned.

  
Atty. EDELYN A. DUNGAN-CLAUSTRO  
BAC Chairperson

## Bid Data Sheet

ITB Clause	
5.3	<p><i>For this purpose, contracts similar to the Project shall be:</i></p> <p style="margin-left: 40px;">a. <i>completed within <b>the last five (5) years</b> prior to the deadline for the submission and receipt of bids.</i></p>
7.1	Subcontracting is not allowed.
12	The price of the Goods shall be quoted DDP in OWWA or the applicable International Commercial Terms (INCOTERMS) for this Project.
14.1	<p>The bid security shall be in the form of a Bid Securing Declaration, or any of the following forms and amounts:</p> <p style="margin-left: 40px;">a. The amount of not less than <b>Three Hundred Two Thousand Two Hundred Eighty-Nine Pesos and 19/100 (Php 302,289.19)</b> the amount equivalent to two percent (2%) of ABC, if bid security is in cash, cashier's/manager's check, bank draft/guarantee or irrevocable letter of credit; or</p> <p style="margin-left: 40px;">b. The amount of not less than <b>Seven Hundred Fifty-Five Thousand Seven Hundred Twenty-Two Pesos and 97/100 (Php 755,722.97)</b> the amount equivalent to five percent (5%) of ABC if bid security is in Surety Bond.</p>
19.3	One (1) Lot – Php 15,114,459.36
20.2	<i>[List here any licenses and permits relevant to the Project and the corresponding law requiring it.]</i>
21.2	<i>[List here any additional contract documents relevant to the Project that may be required by existing laws and/or the Procuring Entity.]</i>

*AS*

## ***Section VI. Schedule of Requirements***

The delivery schedule expressed as weeks/months stipulates hereafter a delivery date which is the date of delivery to the project site.

<b>Item Number</b>	<b>Description</b>	<b>Quantity</b>	<b>Total</b>	<b>Delivered, Weeks/Months</b>
1.	PROCUREMENT OF OWWA CUSTOMER INTERACTION MANAGEMENT SOLUTION	1 Lot	1	The delivery of the expected output shall be within thirty (30) calendar days after receipt of the Notice to Proceed.

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# Technical Specifications

Item	Specification	Statement of Compliance
		<p><i>[Bidders must state here either "Comply" or "Not Comply" against each of the individual parameters of each Specification stating the corresponding performance parameter of the equipment offered. Statements of "Comply" or "Not Comply" must be supported by evidence in a Bidders Bid and cross-referenced to that evidence. Evidence shall be in the form of manufacturer's un-amended sales literature, unconditional statements of specification and compliance issued by the manufacturer, samples, independent test data etc., as appropriate. A statement that is not supported by evidence or is subsequently found to be contradicted by the evidence presented will render the Bid under evaluation liable for rejection. A statement either in the Bidder's statement of compliance or the supporting evidence that is found to be false either during Bid evaluation, post-qualification or the execution of the Contract may be regarded as fraudulent and render the Bidder or supplier liable for prosecution subject to the applicable laws and issuances.]</i></p>

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