





Republic of the Philippines  
OVERSEAS WORKERS WELFARE ADMINISTRATION  
Management Information Systems Division (MISD)

## **Terms of Reference**

Provision of 100 Mbps Dedicated Internet Connection Services to the  
OFW LOUNGE at NINYO AQUINO INTERNATIONAL AIRPORT (NAIA) TERMINAL 1 in PASAY CITY.

## **I. Rationale**

One of the major requirements of the new media is the availability of internet facility with efficient access to electronic data and information for all OFWs who are staying in the NAIA Terminal 1 OFW lounge while waiting for their flight going abroad.

Considering the above, OWWA determined that it was necessary to build an internet connection through the involvement of Internet Providers (ISPs) who would provide the NAIA Terminal 1 OFW Lounge with an efficient, dependable and cost-effective internet connection.

## **II. Scope of Work**

The project covers the acquisition and implementation of the internet connection at the NAIA Terminal 1 OFW Lounge in Pasay City. It involves the following:

- a. Engagement of ISP from NAIA Terminal 1 OFW Lounge to the provider's central office.
- b. Subscription of the Internet Connection will be from January 2024 to December 2024;
- c. The winning ISP bidder/s shall provide the necessary hardware, terminations and other services required to setup the internet connection. Details of the technical requirements are indicated in Section IV of this TOR;
- d. Provision of diagnostic reports and updates in case of connection failure;
- e. Provision of monthly utilization graphs and/or MRTG tool for monitoring of link quality and bandwidth utilization;
- f. Delivery of an IPv6 ready and/or compliant connection;
- g. Provision of 24x7 support services;
- h. Entering into a Service Level Agreement (SLA) which defines parameters of rebates for non-performance, etc. and
- i. If in case the OFW Lounge transfers to a new office location, the Provider must transfer the connection to the new location at no cost to OWWA Central.

### III. Qualification Requirements

- a. Bidders should be a telecommunication company or owner of a network, have the expertise and five (5) year experience in internet service provisioning.
- b. Bidders must have the capacity and ability to provide technical support group and not through BPO.
- c. Bidders should submit copies of Client Satisfactory Certificates from at least three (3) clients each for the last three (3) years for similar contracts. Similar contracts shall refer to 100 Mbps or higher Leased Line Internet Connection.

### IV. Technical Requirements

- a. Bidders must submit detailed work plan specifying installation design, detailed activities, connectivity diagram from end user premise up to the last mile and timelines in order to determine compatibility with the existing OWWA Local Area Network configuration and the OWWA building's electrical power rating. Bidders are required to conduct site inspection.
- b. Bidders must have a current permit to operate/access at NAIA Terminal 1 OFW lounge, which allows for the installation of cable wire and other internet-connected devices.
- c. The technical requirements and evaluation parameters are as follows:

Parameters	Evaluation Parameter
Setup a Dedicated Direct Internet Connection at NAIA Terminal 1 OFW Lounge in PASAY CITY	At least 100 Mbps Committed Information Rate (CIR) burstable bandwidth using Fiber Optic Leased Line Connection.
Provide and Configure modem for the 100 Mbps direct Internet connection	Configure the modem
Configure backup modem in case of breakdown	Configure backup modem (standby)